

High Quality Virtual Healthcare

An Indigenous Perspective

WHY VIRTUAL CARE HEALTHCARE?





ACCESS

Virtual healthcare removes barriers to healthcare access with shorter wait times, decreased travel, and decreased costs.

RELATIONSHIPS

Virtual healthcare increases connection, compassion, and trust between Indigenous patients and their service providers





QUALITY

Virtual healthcare contributes to a high standard of care that is flexible, holistic and prioritizes the patient.

SAFETY

Virtual healthcare contributes to physical, emotional, and cultural safety by creating a comfortable environment.





WHY IS THIS IMPORTANT?

High quality healthcare leads to better health outcomes

WHAT'S NEXT?
Build and test a patient experience tool to receive

feedback

