



The O'Brien Institute for Public Health &  
the Department of Community Health Sciences present:

## **No patient left behind: the importance of accessible patient advocacy services**

**Speakers: Zach Hong & Farwa Naqvi**

**Friday, October 4, 2019 - 12:00 to 12:50 p.m.  
G500 - Health Sciences Centre, 3330 Hospital Dr NW**

Patients can experience navigational challenges during their journey through an often complex healthcare system. In response, patient advocacy services are becoming increasingly prevalent to support patients in addressing their healthcare needs. This presentation discusses the importance of patient advocacy, and its potential applications in community and academic settings.

Zach Hong is co-chair of advocacy and outreach with Open Arms Patient Advocacy Society, and a graduate of the BSc Neuroscience program at the University of Calgary.

Farwa Naqvi is the Chair of advocacy with Open Arms Patient Advocacy Society. As well she is also a graduate of the BCr Community Rehabilitation and Disability studies, Medicine bachelor program at the University of Calgary.

### **Objectives:**

1. Describe the mission and history of Open Arms Patient Advocacy Society (OAPAS)
2. Describe patient advocacy and its importance in healthcare
3. Engage in discussion on: improving accessibility of patient advocacy; and potential applications of patient advocacy in community and academic settings

**This event is a self-approved group learning activity (Section 1) as defined by the Maintenance of Certification Program of the Royal College of Physicians and Surgeons of Canada. This seminar is also available via an online**

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