The

EnACT Compassion Training Program:

An <u>E</u>vidence-informed, Compete<u>n</u>cy-based, <u>A</u>ccredited*, <u>C</u>ompassion <u>T</u>raining Program for Healthcare Providers and Leaders

Background of the Compassion Training Program

- Evidence -informed: The EnACT program is the culmination of over a decade of patient orientated and clinically informed research
- Clinically Relevant: EnACT was designed by and for healthcare providers and leaders
- Learner Centric: Program includes theory, clinical skills training, experiential learning, and self-care exercises
- Flexible and Accessible: Delivered at learners' workplace over a single day (7.5 hrs) or as 4 separate stackable online modules

Modules

- 1. Virtuous Response: Cultivating the Values and Virtues Associated with Compassion
 - Establishing the Evidence and Impact of Compassion in Healthcare
 - Understanding How Personal and Organizational Values Impact Our Capacity for Compassion
- 2. Seeking to Understand: Establishing an In-Depth Understanding of the Person and Their Suffering
 - Assessing and Addressing Multifactorial Suffering
 - Human Relating and Personalizing Compassion
 - Identifying the Personal and Relational Facilitators and Challenges to Compassion
- 3. Relational Communicating: Developing Compassionate Communication Skills
 - Conveying Compassion in Clinical Communication
 - The Art of Silence and the Power of Presence
 - Being in the Moment and Engaged Caregiving
 - Supportive Touch
- 4. Attending to Needs: Addressing Suffering and Integrating Compassion into Practice
 - Integrating Compassion into Professional Practice
 - Developing a Compassionate Care Plan
 - Creating the Workplace and Organizational Conditions for Compassion to Flourish

Learner Toolkit

- EnACT Learner Workbook
- Compassion Compass Lanyard Placard
- My Compassion Journal
- CPD certificate
- Compassion & Me Patient Posters**
- Compassion Checkpoint Posters**
- The SCQ Patient Reported Compassion Measure**
- **Optional Team and Organizational Resources



