

EQUITY, DIVERSITY, INCLUSION & ACCESSIBILITY

Findings & Future Directions: UCalgary's Age-Friendly Assessment



About the Assessment

- Timeline: July 2022 - March 2023
- Purpose: To assess strengths and gaps in UCalgary's age-friendliness
- Methods & Participants:
 - Inventory: Completed by 10 administrators to identify existing age-friendly campus practices and features
 - Survey: Completed by 1,953 faculty, staff, and students to understand their awareness, perceptions, and beliefs about age-friendliness and age-inclusivity on campus



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Results Related to Equity, Diversity, Inclusion & Accessibility

AGEISM AND AGE DIVERSITY

The percentage of individuals aged 50 or older at UCalgary:

- Faculty: **54.3%**
- Staff: **32.3%**
- Students: **1.0%**



More than half of participants felt ageism directed towards older adults was a serious problem in society, while **less than one-third** felt it was a problem at UCalgary.

62.2-64.0% of faculty and staff were concerned about facing age biases at UCalgary as they aged.

Students were more likely to believe that adult students (age 21+) feel welcome on campus (**65.5%**) compared to older students (age 50+) (**36.8%**).

Most faculty, staff, and students (**60.3-74.3%**) believed that having more adult and older students at the university would be beneficial.

Fewer participants (**34.6-46.1%**) felt it would be beneficial to have more older faculty and staff.

Participants observed a **lack of age diversity** on campus and few opportunities for intergenerational connection.

However, **less than half** thought that aging was relevant to their area of expertise, job responsibilities, or academic studies.

AGE-FRIENDLY UNIVERSITY

Most faculty, staff, and students lacked familiarity with the concept of an Age-Friendly University:

- 30.9-37.0%** slightly or moderately familiar
- 1.3-7.3%** very or extremely familiar



PHYSICAL ENVIRONMENT

Less than half of faculty, staff, and students were aware of age-friendly features, except for the following:

Noticeable:

- Well-lit hallways and stairwells
- Flooring free of cracks and damage
- Handicap parking spaces close to buildings

Commonly Used:

- Interactive maps useable on smartphones or tablets
- Indoor and outdoor signs clearly labeling buildings

16.3-36.5% of participants perceived the campus to be easy to navigate for individuals with mobility impairments, while **7.9-21.0%** thought it was easy for those with cognitive or sensory impairments.

Participants with disabilities viewed the campus as less accessible (**4.7-27.0%**) for individuals with mobility impairments.

Frequently mentioned physical barriers to accessing campus included heavy or broken doors, malfunctioning door openers and elevators, and long distances between buildings and classrooms.



ACTION PLAN

The assessment findings informed an action plan to address identified gaps. The goals shown here are part of that plan and focus specifically on equity, diversity, inclusion, and accessibility.

GOAL 1

The campus and broader community have an increased awareness and understanding of an Age-Friendly University.

GOAL 2

Age (social identity) and ageism (bias) are acknowledged in the institution's equity, diversity, inclusion, and accessibility plans and activities.



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Ethics approval for this study was obtained from the University of Calgary Conjoint Health Research Ethics Board (REB22-0398).